

May 9, 2020 UofU Admitted Student Parent Information Session Chat Transcript

This is the transcript of questions and answers from the Admitted Student Parent Information Session. For questions listed below where no apparent answer is provided, the answer was provided verbally during the presentation.

From Mateo Remsburg - Admissions - Admissions : <https://coronavirus.utah.edu/>

From thoward : What if a anything different will be done with classes that really are not effective for online learning, such as Performing arts?

From Jennifer : How can we find out whether our student is classified as in state or out of state?

From John : Seems like all communication is through students. How can parents receive communication from the university?

From Sally : Will an outside scholarship affect our WUE scholarship?

From Mateo Remsburg - Admissions : @Jennifer - that information can be found in their admission notification. You can also contact the Office of Admissions at 801-581-8761 or admissions@utah.edu

From roselyn : Do you get an academic advisor that is focused on your major?

From dot2 : What about WUE scholarships?

From Sean : What is the best phone number to reach a live person in the financial aid office?

From Mateo Remsburg - Admissions : @John - your student will need to submit a FERPA release for their information to be released to parents. You student can find this waiver in their CIS portal.

From Mateo Remsburg - Admissions : @Jennifer - that information can be found in their admission notification. You can also contact the Office of Admissions at 801-581-8761 or admissions@utah.edu

From Mateo Remsburg - Admissions : @John - your student will need to submit a FERPA release for their information to be released to parents. You student can find this waiver in their CIS portal.

From Sean : If there are only on-line classes in the Fall 2020 can a student defer, move to UTAH, go to junior college and start the residency process?

From Matthew : when will out of state student who where placed on the Housing Waitlist begin to see housing option open up.

From Madaline - Orientation : @roselyn - your student will have an academic advisor that is focused on their specific major. The academic advising process is apart of their New Student Orientation (NSO).

From Mateo Remsburg - Admissions : @Sean - A deferment will not be approved to attend another institution.

From Scott : Does a WUE scholarship supersede a merit based scholarship, or can a first year student earn both?

From Sarah : Are there any scholarships that are available now?

From Alene : Are housing scholarships still being awarded?

From Hilerie - Financial Aid : scholarships.utah.edu is our scholarship application portal. You can find our emergency funding application and department scholarships.

From Mateo Remsburg - Admissions : @ Sally - no outside scholarships will not affect your WUE scholarship.

From Katie : Is it too late to apply for WUE and how do we do that?

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From Hilerie - Financial Aid : @Scott - it depends on what the scholarship is. If it is a scholarship outside the university, you can use that in addition to WUE.

From Hilerie - Financial Aid : @Katie we are continually reviewing for WUE and your student will be notified if eligible.

From Maddie : Is Kalhert residence building ready to open?

From Hilerie - Financial Aid : Scholarships and Financial Aid phone number is 801-581-6211 and our email is financialaid@utah.edu

From David : What is WUE?

From Wendy : will they be required to wear masks?

From charlotte Turecek : The housing website hasn't been available/has errors for the last few days. When will that be resolved?

From Hilerie - Financial Aid : WUE is Western Undergraduate Exchange <https://financialaid.utah.edu/types-of-aid/scholarships/freshman/western-undergraduate-exchange.php>

From Roger : Are you doing temperature or other testing of food service employees to help prevent an outbreak?

From Pauline : Can we cancel housing due to all the changes?

From Hilerie - Financial Aid : There are scholarships available on the scholarship application portal.

From Sean : What is the best phone number to reach a live person to talk about establishing residency for in state tuition?

From Wendy : will the health office have access to Covid testing if a student has symptoms ?

From dot2 : Has anyone considered isolating kids in early August so they are all uninfected prior to arrival? Maybe require families to drive to U?

From Sydney : If we have already purchased airlines tickets can we select our move in day?

From Emily : Are you still going to have the Wilderness with Honors program?

From Mateo Remsburg - Admissions : @Emily - It would be best to reach out to Honors for that question.

From Farin : Is Swoop Camp still be happening this year

From Mary : What about swoop camp?

From Mateo Remsburg - Admissions : @Sean - we should have our residency staff on phone by mid-week and you can call 801-581-8761 to be connected with them.

From Roger : When will final pricing be set for fall housing and dining?

From Pauline : What happens next fall if there is another spike in COVID and students need to leave housing? Will students be refunded?

From Jennifer : What is the plan for on-line orientation. If you have already signed up will it be the same days?

From Katie : So there is no application process for WUE and we will be notified automatically if we are eligible?

From Hilerie - Financial Aid : @Katie it is based on the admissions application. No separate application is required.

From Michelle : Can you somehow make this chat session available to participants after the call?

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From Chloe : When will students hear more about potential work studies?

From Mateo Remsburg - Admissions : @Michelle - I will see what we can do.

From Hilerie - Financial Aid : @Chloe we are continually reviewing for work study. Make sure you have a 2020-2021 FAFSA on file.

From Hilerie - Financial Aid : @Chloe Contact our office if we need to review your file - 801-581-6211 or financialaid@utah.edu.

From Rachel Aho - Housing & Residential Education : @Maddie Kahlert Village is on schedule to open in the Fall 2020. We are so excited to have this new residence hall opening on campus!

From jim : What is the UofU requirement to be considered in state, and how long does one need to live in Utah, pay taxes etc to be allowed in state tuition?

From CariAnn : My son is serving a mission and was accepted for the exemption. We didn't receive an email for the modules, how do we get that resent?

From Jennifer : We have already had an appointment with an academic advisor. Do we need to have another one after orientation?

From barbara : What if you have completed the steps and your transcript show initiated

From Mateo Remsburg - Admissions : @jim - you can learn more about establishing residency for tuition purposes at <https://admissions.utah.edu/apply/residency/> or email residency@utah.edu.

From Rachel Aho - Housing & Residential Education : @Alene At this time our HRE specific housing scholarships have been awarded, however, you can look at scholarships.utah.edu to explore additional scholarship options. You can also sign up for a payment plan through Income Accounting to help spread out the cost of housing

From Trisha : if our student is undecided - what does that mean regarding getting an academic advisor assigned to him?

From jim To Mateo Remsburg - Admissions(privately) : Thanks!

From Rachel Aho - Housing & Residential Education : For more information about housing and COVID-19 please see housing.utah.edu/coronavirus. For general housing needs please email us at info@housing.utah.edu or call 801-587-2002

From Jennifer : Does academic advisor assist students with choosing their courses at academic advisor meeting?

From Mateo Remsburg - Admissions : @barbara - the initiated transcript is likely the final transcript that we will need after your student's final senior year grades are posted and there is a graduation date on the transcript.

From Jennifer : We have already had an appointment with an academic advisor. Do we need to have another one after orientation?

From Francisco : How would one go about applying for job opportunities at the U if we had been offered something like a works studies?

From Sydney : Is there an area that provides an overview of what a freshman year schedule will look like.

From Jennifer : How do you schedule the academic advisor meeting?

From Hilerie - Financial Aid : @Francisco You can apply for a work-study job here: <https://www.hr.utah.edu/careers/students/index.php> Click the apply for student jobs, and in the work study drop down menu, select yes. More work study jobs are posted closer to the start of fall semester.

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From Mateo Remsburg - Admissions : @Jennifer Richard - you can schedule advising appointments here - https://advising.utah.edu/academic-advising-appts.php
From Clarke : How do we find out what college class credits from high school will transfer
From Michelle : Will there still be activities on campus around August 20 for parents or should we plan to exit campus "quickly" after move in?
From Sarah : Where do you sign up for the wait list for base camp
From Vemuri : Can you change your intended major in Orientation?
From Madaline - Orientation : Orientation Website & Information: https://orientation.utah.edu/orientation/first-year-fall-semester.php
From Sarah : When will the store open to buy laptops prior to school?
From Madaline - Orientation : Base Camp Waitlist: https://orientation.utah.edu/first-year/swoop-base-camp.php
From David : What about AP credit?
From Michal : For freshman students who applied to business school, will they get assign to advisor from the school? I understand that students are not automatically get accepted to the business school and it's only based on their success in freshman year. Is that right?
From Sally : If my student takes a summer course at a local college, can he receive credit for that class at the U?
From Chloe : How will sorority recruitment work with covid?
From Scott : Do you suggest specific laptops for students - Apple vs. Microsoft vs. Chromebook, or is this just personal preference?
From Madaline - Orientation : @Vemuri - You can change your major in the Orientation Registration Form or by contacting our office at orientation@utah.edu or 801-581-7069
From gail : Is there a wait list for joe orientation registratio
From David : Can we ship things to arrive before Aug. 20?
From gail : do you have a discount offered for kids to buy a laptop
From Cambree : is the University hospital still offering financial aid for healthcare workers, as far as you know?
From Michelle : When do you need final HS transcript by?
From Madaline - Orientation : @ Jennifer Richard - Your students academic advisor will reach out to them two weeks prior to their orientation session to set up their advising process. Make sure your student is keeping an eye on your UMail!
From Matthew : are there limits on shipping size
From Mateo Remsburg - Admissions : @Sall - yes, we will just need the transcript sent to Admissions once it is done.
From Roger : Does your Bookstore offer tech support on the laptop/computer if it's purchased there?
From Mckenzie : Is high speed internet provided in the dorms?
From Sally : My son is signed up for Swoop Camp. Can he move into his dorm room the Sunday night prior to camp starting?
From Cambree : is the University hospital still offering tuition reimbursement/ assistance for healthcare workers, as far as you know?
From Jennifer : Is orientation the original date you signed up for or do you need to go in and sign up again?

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From Rachel Aho - Housing & Residential Education : @MckenzieGenetti yes Wi-Fi is provided in all our housing areas; students can also use in-room Ethernet ports to connect to campus internet too
From Wendy : Is high speed internet provided in the dorms?
From Madaline - Orientation : @CariAnn - if you,Ãdore student was admitted for Fall 2020, they will not receive the invitation for their transition modules until May 18th. You can reach us at orientation@utah.edu if there,Ãds any issues.
From Rachel Aho - Housing & Residential Education : @Wendy Yes--high speed Wi-Fi and internet is provided in all housing areas
From hdnda : How is online orientation going to be handled, there isn't very much info on the website. Do you have any clarifications.\
From Chloe : With covid, will the students still be able to use the student life center for exercise and working out?
From hdnda : Thank you so much I couldn't find that anywhere.
From gail : It looks like June is full.. Is there a waitlist?
From Michelle : IF in honors college will there be orientation or registration help for registering for an honors class for that program for fall?
From Madaline - Orientation : Information on New Student Orientation & Orientation Registration: https://orientation.utah.edu/orientation/first-year-fall-semester.php
From Farin : will football games resume as normal?
From hdnda : When should we expect the message in our Umail with the canvas assignment?
From Sara : How can I buy a MUSS pass?
From Wendy : Was the laptop question answered? What is recommended MAC, Windows, Chrome or user preference?
From hdnda : :)
From Bradman : Is a bike a necessity?
From Bradman : what is MUSS?
From Rachel Aho - Housing & Residential Education : @Bradman Many of our students bring bikes to campus, however, there are many other ways to get around too using campus shuttles, walking, or SafeRide
From Hilerie - Financial Aid : @Bradman scooters are popular too!
From Madaline - Orientation : @Michelle - we are still working closely with the Honors College to determine what their part is in our Orientation Process. We will be sure to keep Honors Students updated. Stay tuned!
From Cathy : Hilerie, are there any restrictions for scooters/electric scooters/electric bikes/mopeds/etc?
From Madaline - Orientation : MUSS Registration: http://ulink.utah.edu/s/1077/16/interior.aspx?sid=1077&gid=1&pgid=941
From Gina : Can i buy a MUSS pass as a gift without using my student's info?
From Bradman : With Parents visiting, what is the best way to get around campus and local hotels recommended? Thank you,
From Jennifer : If you already signed up for housing, can you add the streaming, bike storage or lofting at a later date?
From Jennifer : Will the Student Life Center be open for exercise this fall?

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From Wendy : MUSS website please?

From Hilerie - Financial Aid : I know there is a speed limit on campus for scooters and bikes.

From Rachel Aho - Housing & Residential Education : @JenniferRichard Yes--you can add optional services up until mid-July in Housing U in CIS; some of these are available on a first-come first serve basis too (e.g. bike storage, lofts)

From Madaline - Orientation : Muss Website & Registration: <http://ulink.utah.edu/s/1077/16/interior.aspx?sid=1077&gid=1&pgid=941> There are also FAQ,Ãs on this page that are helpful!

From Bradman : trax line?

From Hilerie - Financial Aid : I personally ride an e-scooter to campus. There,Ãs bike lanes on campus.

From Jacob : Is Trax and UTA passes available or FREE for students?

From Maddie : Will tutors and writing help still be available?

From Wendy : what size frigs are provided ?

From Mary : Should my son buy a computer at the campus store or on his own from a local vendor?

From Kathy : is there a wait list for plc housing that one might be able to get on

From Hilerie - Financial Aid : <https://commuterservices.utah.edu/walk-roll/#safety-tips>

From Pauline : How can I add bike storage?

From Hilerie - Financial Aid : The link I posted has the policies for scooters and skateboards.

From Rachel Aho - Housing & Residential Education : @Pauline you can add bike storage in Housing U via CIS in your housing application; you can also call our main office at 801-587-2002 and they can help you

From Cathy : thank you!

From Chloe : Can students have candles in their dorms? And is there anything that can't be brought like a microwave, space heater, etc.?

From Matthew : can you add the housing extra,Ãs (bike storage) without having an assigned housing option

From Braydon : Do we get a conformation on whether we received the bike storage after completing the application?

From Rachel Aho - Housing & Residential Education : @KathySizemore you can join our housing waitlist if you have not secured housing yet by signing up in Housing U in CIS

From hdnda : Its so BAD

From Michelle : Do students have to leave campus during fall break in October?

From Jennifer : Is there public transportation to the ski resorts?

From Rachel Aho - Housing & Residential Education : @Chloe You can bring candles, but you cannot light them or burn them so we would recommend leaving them at home. We will provide you with a packing list on our website prior to move-in too. You can also reference our residential policies to see items that are not allowed on campus. This is on our website at housing.utah.edu

From Bradman : does winter shut most outside stuff down. How to get around in winter?

From Mary : How to get to ski areas

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From Kathy : thank you was asking about LLC housing currently have regular housing

From Wendy : Microwave ?

From Mary : Can you rent a fridge?

From Rachel Aho - Housing & Residential Education : @Michelle students do not need to leave over fall break; our residence halls remain open during this time

From Bradman : our son does some digital audio work. is there a space for a digital studio?

From hdnda : The winter public transit is fantastic!!

From Rachel Aho - Housing & Residential Education : Here is information about all of housing's optional services:
<https://housing.utah.edu/apply-reserve/optional-services/>

From jim : Thanks to U of U this has been informative!

From Rachel Aho - Housing & Residential Education : @MaryOgburn we do not offer fridge rentals to students, so if students want a fridge they would need to provide this on their own

From Madaline - Orientation : @Bradman - Yes! We have studios in the library that are accessible to students for digital audio / sound engineer work. <https://lib.utah.edu/services/creativity-innovation.php>

From Bradman : cool, thanks

From Bradman : wasn't sure how much stuff he would need to bring

From barbara : Thank you everyone ! Its been very helpful.

From Ashlyn : do we still have access to that in kahkert even if we aren't living there?

From Hilerie - Financial Aid : You are welcome :)

From Cambree : yes thank you we appreciate your input!

From Wendy : Trying to sign in to MUSS premium and it tells me Restricted Event...do not have access..

From Cathy : Rachel, do the 4 bedroom suites in Sage Point have a living area in the center space? Is it furnished (i.e. couch?)?

From Braydon : Is there a way to join a waitlist for honors housing if you are an honors student but didn't originally apply for honors housing.

From Mary : If my son buys a computer at the campus store are there benefits to software needed?

From Mateo Remsburg - Admissions : If you have additional questions after today, feel free to reach out to our offices. You can also reach out to your student's assigned admissions counselor at <https://admissions.utah.edu/meet-your-counselors/>

From Taylor : If I got a scholarship that covers room and board, Do I still need to get on the wait list?

From Chloe : Are there any scholarships that are still available to students with an undeclared major?

From hdnda : Do you guys have any idea, how fall is going to look ie. if we are going to be able to go to classes on campus or are we going to be all online?

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From Hilerie - Financial Aid : @Chloe you can check scholarships.utah.edu for additional scholarship opportunities on campus

From Chloe : thank you!

From Michelle : Thank you!

From Bradman : thanks for all you help. I'm sure we will have more questions as time goes on. :)

From katy : Thank you so much!! Very informative :)

From roselyn : Thank you all!

From Madaline - Orientation : If you have questions about Orientation, you can reach us at orientation@utah.edu or by phone at 801-581-7069. Welcome to the University of Utah community!

From Julie : thank you!

From Hilerie - Financial Aid : If you have scholarships and financial aid questions, call us at 801-581-6211 or financialaid@utah.edu. We are here to help guide you through the process, especially with verification or your financial aid offer!

From Bradman : you can save it yourself

From Hilerie - Financial Aid : We are excited to see you on campus this fall!

From Mary : Thank you!