

## May 12 2020 Admitted Student Parent Information Session Transcript

This is the transcript of questions and answers from the Admitted Student Parent Information Session. For questions listed below where no apparent answer is provided, the answers were provided verbally during the presentation.

From Venkat : Will all students be tested before classes start

From jenniferf : Scholarships: Is there the opportunity to re-apply for merit scholarship after second semester GPA comes in?

From Jhareil : I haven't received my financial aid package yet. I called and they told me that my SSN was not linked with my FAFSA. They then told me to send in my SSN through my Umail which I thought was a little skeptical. Is there a way this problem can be solved?

From Ryan-Admissions : @Jhareil: We recommend the Umail account because it is secure/encrypted.

From justice : What is the difference between subsidized and un-subsidized loans?

From Jenny - Financial Aid & Scholarships : [scholarships.utah.edu](http://scholarships.utah.edu) general application

From Jenny - Financial Aid & Scholarships : 801.581.6211 phone #

From Mateo Remsburg - Admissions : @Jhareil - you can also take a picture or scan your card and fax it to (801) 585-7864.

From Emily L : what if your merit scholarship is out of state but you do instate latwr

From Jenny - Financial Aid & Scholarships : Jenny - Financial Aid & Scholarships.ryan@utah.edu

From Jenny - Financial Aid & Scholarships : [financialaid@utah.edu](mailto:financialaid@utah.edu) or [scholarship@utah.edu](mailto:scholarship@utah.edu)

From Venkat : When we enrolled and paid the enrollment fee, we were asked to accept or decline the scholarship. That is where we accepted. Is that right ? Or do we have accept some where else?

From Andy R : @Jenny - Financial Aid & Scholarships.ryan, if a merit scholarship was granted, can a separate federal aid offer be expected? We completed FAFSA but grants/loans were not part of the offer letter.

From Jenny - Financial Aid & Scholarships : On the SSN, work with Admissions Office and Financial Aid to get it resolved.

From Susan H : can a student change their roommate after already completed? If so how?

From barbaraf : I have two holds on my cis account, but I,Äô not sure what I need to do to get rid of them. They are admissions credentials hold and mandatory advising hold. What do I need to do to complete these tasks?

From Shreya H : Can you only sign up for Kahlert if you sign up for an LLC or through honors?

From Susan H : why is there a hold on transcripts in account but admissions has all transcripts?

From Chris F : Is there iPhone app for CIS vs web log in

From michalb : How can a student know who is his roommate?

From Andy R : @Lexie, is the U still planning on multiple occupancy rooms?

From Brad : @housing: is there a waitlist for LLC housing in Kahlert if you didn,Äôt get in the first time?

From Paul K : My son has registered for housing, but has several friends who are in a different dorm. We are from out of state & he's worried about being on a larger campus. Is there a chance that the dorms may reshuffle?

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From Minae O : housing: my daughter was awarded the larry h & gail miller scholarship that covers room and board as well. She had already register and paid application fee and deposit. will that eventually get reimbursed?

From Paul K : Can he waitlist a specific dorm if he's assigned to a different one?

From Susan H : How long before WUE appeals are addressed?

From Ryan-Admissions : @Emily L, If you have a out of state scholarship and are working toward residency, you typically will lose that scholarship. However, you will get opportunities to apply and be considered for in-state scholarships once you become a resident.

From Jhareil : @housing are the housing tours still off or are they on?

From Mateo Remsburg - Admissions : @barbaraf - both those holds are likely future dated meaning that they will not go active until after school starts. The credentials hold is for a final transcript that needs to be sent after your student graduates and all senior grades and graduation date are posted on the transcript. The mandatory advising hold is for meeting with the student,Ãs advisor during fall semester.

From Stephen G : What are your potential plans for housing if social distancing is still needed?

From michalb : For students who would like to major in business, is there advisor (school selection) will be from the business school? In general, do most students get admitted to a specific major?

From Ryan-Admissions : @Venkat , That is the place where you accept your scholarships.

From Rachel S : If your student completed the first part of the process, including paying deposit are they automatically on the waitlist?

From Jenny - Financial Aid & Scholarships : Yes, the Larry H Miller will cover tuition and fees and reimburse you for the deposit. It will be close to August fall term start when that would happen.

From lisa c : Are there certain housing locations that are better for non-freshman transfer students? So,Ãnew to the U but not college

From Susy I : Is the school open for visits for potential students from out of state?

From Jenny - Financial Aid & Scholarships : Accept Scholarships - Yes to confirm your admission and yes to scholarships and pay your deposit. Later, you can also see it at Campus Information Services CIS/Financial Aid & scholarship tile

From barbaraf To Mateo Remsburg - Admissions(privately) : How does that affect financial aid?

From Brad : do you have any virtual tours specifically of dorms?

From Ryan-Admissions : @Chris F, There is not as far as I'm aware. But the site is mobile-friendly.

From Jenny - Financial Aid & Scholarships : Any appeals submitted are being reviewed right now for a merit scholarship appeal. We ask for a month but it should be sooner. Please e-mail me if you do not hear this week. Jenny - Financial Aid & Scholarships.ryan@utah.edu

From Mateo Remsburg - Admissions To barbaraf(privately) : If we do not get the final hs transcript it could delay dispersement of federal aid.

From barbaraf To Mateo Remsburg - Admissions(privately) : Thank you

From Ryan-Admissions : @Susy I, You are welcome to come visit campus and walk around. However, we are not open for official campus tours. There is a virtual tour of campus found at <https://youtu.be/xtXjG2iG4wY>.

From Gillian B : Will freshman still share a dorm room with another student? Will they be required to wear a mask?

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From Jenny - Financial Aid & Scholarships : Andy & family, if you filed a FAFSA more than a couple of weeks ago, you should be awarded unsubsidized loans at the least and depending on your calculation, you may have grants and federal work study. Contact our office 801.581.6211 to see what needs to be resolved.

From Andy R : Thanks @Jenny - Financial Aid & Scholarships

From Mateo Remsburg - Admissions : @Susan H - will still need a final high school transcript that shows all final grades for the senior year and a graduate date.

From Susy I : Thanks, @Ryan

From Cris S To Mateo Remsburg - Admissions(privately) : When is move in for students doing Swoop

From Lisa A : List of items recommended students should bring to dorms

From Mary R : @ Lexie how many dorms are doubles - 2 students per bedroom

From jessk : If you signed up for a June Swoop that was cancelled, is there room to change to a later swoop camp?

From Marissa : if I don't need housing anymore, do I contact the financial office to get an updated financial aid letter?

From Susan H : Can students bring a mini fridge for their dorm rooms?

From barbaraf : Can students bring a microwave/toaster oven?

From kristin b : If we already signed up and paid for an orientation will we be automatically signed up for the same week virtually?

From Mary V : Do I still have to pay for orientation if its online?

From Jhareil : Do we still need to come to campus to pick up our ID?

From Lucy G : Does the date of the orientation impact your ability to register...meaning do classes fill up

From Susan H : To connect with your academic college do you email them to schedule a call? Such as for an engineering major? does that need to happen prior to orientation?

From jenniferf : If undecided major, is there any way to connect with a counselor sooner to ask questions and determine proper course of action

From Steve S : Is the \$300 enrollment fee covered by the "For Utah" scholarship?

From Jenny - Financial Aid & Scholarships : Steve & All,

From ajw38 : If you signed up for online orientation can you change to earlier date?

From Jenny - Financial Aid & Scholarships : Yes, the \$300 enrollment fee for the For Utah Scholarship will be covered. It is possible if you have not paid the enrollment fee and you are Pell Grant eligible work with Admissions to see about an extension.

From Susan H : can you go back and change the academic interest you entered?

From Madaline - Orientation : @jessk if you signed up for a June Swoop Camp Session, you were sent an email with a form that allows you to select whether you would like a full refund or if you would like to switch to Swoop Base Camp which will take place August 17 - August 20th

From Jhareil : What if you selected a major when applying but then later changed it? is there a way my advisor will know that?  
orientation?

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From Abby M : how do we sign up for academic advisor appointments? is that with NSO?

From Mateo Remsburg - Admissions : @Steve S - as Jenny - Financial Aid & Scholarships said, if the deposit has not been paid, then confirm intent to enroll and then request a deposit extension. When this is done then the system should automatically extend the deposit payment. If not contact the office of admissions. If you have already paid, then it will be credited to the semester tuition.

From Kerrilynn R : Can we double major? There was no way to add 2 majors on the application. Can we add that in the system?

From Raju K : My daughter is in India currently and what happens if she cannot come before August ?

From Teri A : With early college credits and AP credits how will we know which will be accepted for credits?

From Madaline - Orientation : @Susan H - your academic college will contact your student to let you know about First Semester Course Planning.

From Kathleen E : Do you meet with advisor as soon as all modules are completed even if it's before your orientation date?

From Mateo Remsburg - Admissions : @Raju K - there is not a reason for your daughter to come to campus before mid-August. Everything else can be done online.

From Raju K : Thanks

From Madaline - Orientation : @ajw38 - you can switch to an earlier orientation date as long as the session you are trying to switch to has not filled up.

From Shreya H : How does the IB Diploma work with the U?

From Dahl : If the AP credits report isn't what we thought it should be, can the acad. advisor help with that too?

From Lucy G : are there any placement test requirements for things such a math, english, foreign language?

From Silvina M : when confirming my intent to enroll, I received a Financial aid award letter. and I received The For Utah scholarship so I know I'll decline the Loans. but how will work study work? The money I earn will I keep that for books and travel or will they go towards Tuition? Also when accepting the work study option on the letter, will there be a first come first serve for job positions or will jobs be given to students randomly? Also do they start over the summer or when school starts?

From Kerrilynn R : I have a transcript hold. I will not be able to send them until school is out in mid-June. Will I be able to register for classes before that?

From Jhareil : If you took Concurrent enrollment classes, how does that affect your class and schedule list?

From Mateo Remsburg - Admissions : To see how AP, IB , and other types of credits work at the U you can go to <https://admissions.utah.edu/special-credit/>

From Ahsley Glenn - Academic Advising : Foreign Language placement information: <https://languages.utah.edu/language-requirements/language-placement-testing.php>

From Ryan-Admissions : @Kerrilynn R, That transcript hold is post-dated and will not affect your ability to register for classes.

From Larry M : As a family from East Coast planning travel etc,, what is the U's trigger date for cancellation of on campus learning to provide adequate planning for remote learning etc?

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| From Lisa A : My daughter is taking two AP classes this year. Should she send all of her scores after she gets her scores from this year?  |
| From Jenny - Financial Aid & Scholarships : Silvina, Federal Work Study you are awarded an amount such as \$5,000 annually. You apply, interview and are hired to work at a location on campus. You are then paid hourly on a regular basis. You are permitted to work up to 20 hours per week. I will post the website. <a href="https://www.hr.utah.edu/careers/students/index.php">https://www.hr.utah.edu/careers/students/index.php</a>                 |
| From Joseph's iPhone (2) : i attend a high school that switched to pass no pass grading scale will that affect admissions?   |
| From Ryan-Admissions : @Joseph's iPhone, No that will not affect admissions.   |
| From Judy M : are you recording this session?  |
| From Ryan-Admissions : @Judy M, Yes  |
| From Abby M : with Covid-19, if I take a P for my highschool Spanish class (I was in a car accident and have a concussion now), would that be okay with the 2 years of Spanish they would like us to have?   |
| From Cecilia L : Is swoop camp happening?  |
| From Daniel M : If you took language in high school, does the U require a language for GE credits?   |
| From jenniferf : Do any of you know if you will be established as in state resident by sophomore year if waiting till move in day to enter the state of Utah. What needs to be done to ensure in state status by soph year   |
| From Jhareil : Is the summer bridge program with the business college still happening?   |
| From Madaline - Orientation : @Cecilia L - Swoop Base Camp is the only camp that is currently slated to happen from August 17 - August 20. Registration is currently full, but you can be added to our waitlist here: <a href="https://orientation.utah.edu/forms/swoop-camp-waitlist.php">https://orientation.utah.edu/forms/swoop-camp-waitlist.php</a>  |
| From kristin b : Will online learning mean that they just stay in their dorm rooms to attend classes?  |
| From Steve S : Can you explain how to get access to Umail after signing in with CIS ID?  |
| From Susan H : What is more cost effecting WUE or in- state tuition?   |
| From Silvina M : what,Ãs the max amount a credit hours my son can take in a semester?   |
| From Ahsley Glenn - Academic Advising : @Daniel and Abby, two years of language/reach intermediate level of language is required if you pursue a Bachelor of Arts. More info here: <a href="https://languages.utah.edu/language-requirements/ba-language-requirements.php">https://languages.utah.edu/language-requirements/ba-language-requirements.php</a> . Language is only required for general education if you are pursuing a Bachelor of Arts degree |
| From Ryan-Admissions : @Jenniferremgen, We have worked it out so that if you come for move-in day your freshman year, you will qualify for residency at the beginning of your sophomore year. More details on residency policies can be found at <a href="https://admissions.utah.edu/apply/residency/">https://admissions.utah.edu/apply/residency/</a>   |
| From Stephen G : Is there a deadline for requesting deferment to spring semester?  |
| From Seemi M : My son has been admitted to the Business Scholars Program. Has its spots been filled up?  |
| From Christie D : Is it reasonable that my son's FAFSA is held up for Level 4 Verification? He's clearly a high school Senior, but his aid package has been held up until he can provide his graduation transcript. Of course he can't submit the form until June 6, after he graduates  |

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From Ahsley Glenn - Academic Advising : @Silvina Credit Hour Maximum: Undergraduate students may register for a maximum of 19 credit hours during their appointment period.

From Penny and Jamie G : does the U offer supplemental health insurance for students? I know our current insurance is not available in Utah.

From Jenny - Financial Aid & Scholarships : Susan, the estimates of cost to utilize WUE or gain in state residency are very similar. We have a calculator for tuition. WUE, you pay 150% of in state resident tuition. It is possible to calculate the resident tuition costs for future years. Western Undergraduate Exchange WUE.

From Madaline - Orientation : Log into UMail here: [uemail.utah.edu](mailto:uemail.utah.edu)

From Ryan-Admissions : @Stephen G, The deadline is the first day of Fall semester.

From Stephen G : Thx!

From darint : Would a deferment affect an out of state merit scholarship?

From Jessica M : What type of activities do you anticipate being disrupted in the fall by COVID-19?

From Joseph J : is the wilderness with honors program still happening?

From Jenny - Financial Aid & Scholarships : WUE States AK, AZ, CO, ID, MT, NV, NM, ND, SD, OR, WA, WY

From Ryan-Admissions : @Penny and Jamie G, Student insurance plans are available through the Madsen Health Center. More details on that can be found at <https://studenthealth.utah.edu/insurance/eligibility-rates-resources.php>.

From Jenny - Financial Aid & Scholarships : CA & Hawaii too

From Michael M : For residency, do you have to stay in-state the entire summer, or just one day per month?

From Teri A : If you apply for a scholarship and you don't get it will you be send a letter or no?

From Michael M : Do you have to work or earn income in Utah for residency?

From lisa c To Mateo Remsburg - Admissions(privately) : Would online classes during the summer maintain the relationship with the U that is needed for residency?

From Susan H : Did you just say you cannot claim your child on as a dependent on your taxes for in state?

From Lisa A : If classes are held on online for Fall, will that count towards the 12 months of living in Utah for residency?

From Jenny - Financial Aid & Scholarships : The general scholarship application, we do not send denials out. Because each department or area may still be reviewing applicants, we would not want to send a denial.

From Cris S To Mateo Remsburg - Admissions(privately) : So if they do a study abroad the first summer that counts to residency?

From Dahl : My son had normal orientation on June 15-16. Just to clarify, he's not still signed up for that and needs to re-sign up for the virtual orientation modules, correct?

From Teri A : Has the Eccles Honors Scholarship already been given out?

From Ryan-Admissions : @Michael M, The student has to be able to claim themselves on their own income taxes for the previous year. You can find more details about residency at <https://admissions.utah.edu/apply/residency/>

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From Abby M : Thank you!

From kristin b : If we've already paid the deposit and signed up for housing, what if we need to withdraw before August (not just defer) - would we just lose the deposit?

From TheSettos : For residency - over the summer is it a requirement to take a class at the U?

From Madaline - Orientation : @Dahl he does not need to re-signup. He was automatically switched to virtual orientation. Make sure he checks his email for a message from us. Since he's registered for June 15th, he'll receive access to his modules on June 1st.

From Madaline - Orientation : Our First-Year Orientation Landing page is a great resource for New Student Orientation. Check it out here: <https://orientation.utah.edu/orientation/first-year-fall-semester.php>

From Ryan-Admissions : @TheSettos, You are not required to take a summer class for residency, HOWEVER, it is a great way to prove you've been in-state for 12 continuous months.

From Jhareil : If you received the first ascent scholarship and were accepted into the honors college, how does that work?

From Ryan-Admissions : <https://admissions.utah.edu/apply/residency/>

From Jenny - Financial Aid & Scholarships : Jhareil, You will want to work closely with First Ascent and Honors College. If you were offered both full tuition scholarships, you will have to select one.

From Joseph J : is the wilderness with honors program still happening?

From wendy : Can students have microwaves in dorms?

From barbaraf : For the muss pass I was told you would get assigned a seat at football games. Is there a way to get a seat by your friends?

there for campus tour

From jaycee : to register for classes can you explain the process and the steps. after you send in your transcript?

From Lisa A : Thank you for answering so many of our questions!

From Christie D : My son needs to complete Orientation July 1 to meet Regent's Scholarship criteria. But there were no dates left in June. What should he do?

From darint : Trying to find the place to change a major. Logged in to CIS and went to registration and can't see anywhere to change a major. Currently listed as undeclared.

From Lucy G : Does University of Utah have a student health center

From Ryan-Admissions : @barbaraf, As far as I understand, you can sign up as a group or "team" in order to sit next to your friends. However, you'll become friends with those sitting next to you regardless. :)

From Cecilia L : can you please answer question on swoop camp and wilderness with honors. Are they happening?

From ajw38 : When can you purchase a parking pass?

From Mateo Remsburg - Admissions : For questions about next steps to get to the U or if you don't know who to contact with questions, you can reach out to the Office of Admissions at 801-581-8761 or [admissions@utah.edu](mailto:admissions@utah.edu). Each student also has a dedicated admissions counselor to work with. Your Admissions Counselor can be found at <https://admissions.utah.edu/meet-your-counselors/>

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| From jaycee : thank you!!   |
| From Mason J : can you request an early move in date before 8/20?   |
| From Jessica M : is the construction for kahlert village completed?   |
| From Michael M : Lexi - Kahlert Village says it has a full-service dining facility. Does that mean a student can use their regular meal plan there (the same as at PHC) or do they have to do a "meal transfer" to dine at Kahlert?   |
| From Lexie - Housing : @Mason students participating in university related events or programs can request to move in early.   |
| From Stephen G : Are there modifications to the health center capacities that are being made in anticipation of potential outbreak in the fall?   |
| From Ryan-Admissions : @Lucy G, We do have a student health center. You can find details about that at <a href="https://studenthealth.utah.edu/index.php">https://studenthealth.utah.edu/index.php</a>  |
| From Joseph J : thx!  |
| From Larry M : So will students be virtually with advisors while registering for courses or do they do that independently with just their advisors advice   |
| From Penny and Jamie G : Meal plans - How do they work ? How do we decide which meal plan would work best for our student?  |
| From Lexie - Housing : @Jessica - The finishing touches on Kahlert Village are underway-- we are currently moving furniture in! The building will be ready to welcome its first group of students home in August.   |
| From Mason J : How long is the swoop base camp waitlist? is it likely that you will get in to the camp if you are on the waitlist?  |
| From Jean M : can you talk about intramural sports and the start/registration for these?  |
| From Madaline - Orientation : You can contact the orientation office at <a href="mailto:orientation@utah.edu">orientation@utah.edu</a> or by phone at 801-581-7069  |
| From Lexie - Housing : @Michael - Students will be able to use their weekly meal swipes at both the PHC and Kahlert Village dining hall. Transfer meals can be used for other locations such as the Miller Cafv© at Lassonde and the Crimson View in the Union  |
| From Jennifer : When will decision be made if fall semester will be virtual? can housing help canceled then?  |
| From Andy R : Can I carry my child on my health insurance without putting residency application at risk?  |
| From Madaline - Orientation : @Mason J the Base Camp Waitlist is currently at a manageable length, however, there are no guarantees. It,Äôs best to fill it out as soon as possible: <a href="https://orientation.utah.edu/forms/swoop-camp-waitlist.php">https://orientation.utah.edu/forms/swoop-camp-waitlist.php</a>  |
| From Joseph J : cars for freshmen? my son will be taking pole vaulting about 30 mins from campus.   |
| From Ahsley Glenn - Academic Advising : @Larry Each college will have a process for advising and supporting students with registration. If a student will register independently, there will be video guides in the Orientation Canvas Modules, illustrating to students how to register. Additionally, the university has a Quick Answer Advising Desk which is available M-F, 8-5PM, by email <a href="mailto:AACReception@utah.edu">AACReception@utah.edu</a> or by phone 801-581-8146 |
| From Mason J : bikes for freshman?  |
| From Abby M : do you guys do trax?  |
| From ajw38 : if the student is bringing a car when can you purchase a parking pass to ensure parking?   |
| From Abby M : for free for students   |
| From Ryan-Admissions : @Abby M, Yes we have 4 Trax stops on campus.   |



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From Teri A : We do Trax and UTA all the time.

From lisa c To Mateo Remsburg - Admissions(private) : what about public transport to the ski slopes?

From Lexie - Housing : @Penny and Jamie - Great question regarding meal plans. Ultimately it comes down to how often a student wishes to eat on campus. Meal plans typically run weekly, so you have a specific number of meals allotted per week that you use in our dining facilities.. You can learn more about those dining options on our website here: <https://housing.utah.edu/dining/> . A common and popular meal plan is the Plan 15. You can also change your meal plan the first week of the semester if you arrive on campus and decide you want to swap out for a different option

From Abby M : are trax free for students?

From Teri A : Yes

From Abby M : yay!! thank you!!

From Ryan-Admissions : @ Abby M, Yes it is free with your student ID card.

From Joseph J : ski pass discounts?

From Jean M : can you talk about intramural sports and the start/registration for these?

From Jhareil : Is there a free gym with weights?

From Ryan-Admissions : @ajw38, You can purchase a parking pass, however, it do not believe it guarantees parking.

From Teri A : Check the UTA website too because TRAX and bus service was free in downtown SLC for anyone.

From Rachel S : Thank you for this call!

From lisa c To Mateo Remsburg - Admissions(private) : thanks for al the great information

From Joseph J : yes, this has been a very useful call. thank you to all U of U team members for taking time for us tonight!

From barbaraf : Thank you everyone!

From Joseph Z : Thank you! Great job!

From Jasmine - Northern CA Regional Admission Counselor : Thank you for attending! Please feel free to contact us if you have additional questions!

From Andy R : Thanks for having this session. Great information.

From Jeff B : Thank you!!

From TheSettos : Thank you for the information tonight - very helpful

From Michael M : Thanks everyone!

From Ryan-Admissions : @ajw38, You can purchase a parking pass, however, it do not believe it guarantees parking. more details about parking at <https://commuterservices.utah.edu/>

From kimberly : Thank you for all this valuable information

From Teri A : Thanks everyone!

From Sheree C : Thank you! Great information!

From ajw38 : if we have more questions who do we send them to?

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From Desiree M : Thank you!

From Penny and Jamie G : thank you for your time tonight...

From Larry M : Thanks Guys! Great job

From Ahsley Glenn - Academic Advising : If you have any questions for advising, reach out to AACReception@utah.edu or call us at 801-581-8146. Every day, 8-5PM, there is an advisor available. Also, check out all the majors offered at the university at [www.majors.utah.edu](http://www.majors.utah.edu)!

From Seemi M : thank you

From Elizabeth S : thank you very much

From Lucy G : thank you

From Jenny - Financial Aid & Scholarships : Thanks for joining us!

From ajw38 : Thank you. See you in the Fall

From Chris F : thanks

From MelaniBD : Thank you!